



Gateway Scientific Pipette Service Plans

Silver Plan - Preventive Maintenance Calibration

Designed for teaching labs and routine research applications.

Includes:

- Complete preventive maintenance (PM) inspection
- Cleaning and lubrication as needed
- Seal replacement when required
- Functional testing

Recommended for: non-GLP research laboratories, teaching laboratories, and routine academic use.

Gold Plan - Enhanced Performance Calibration

Designed for laboratories requiring increased confidence in pipette accuracy and precision.

Includes:

- Complete preventive maintenance service
- Calibration at:
 - 4 High Volume Samples
 - 4 Low Volume Samples
- Multi-channel pipettes:
 - 3 High Volume Samples per Channel

- 3 Low Volume Samples per Channel
- Calibration certificate with detailed results

Platinum Plan - Comprehensive Calibration Service

Our most rigorous calibration protocol for critical laboratory applications.

Includes:

- Complete preventive maintenance service
- Single-channel pipettes:
 - 5 Samples at Low Volume
 - 5 Samples at Mid Volume
 - 5 Samples at High Volume
- Multi-channel pipettes:
 - 5 Samples at Low Volume
 - 5 Samples at Mid Volume
 - 5 Samples at High Volume
- Detailed calibration report
- Measurement uncertainty (if requested)
- Comprehensive service documentation

Recommended for: GLP/GMP laboratories, pharmaceutical, biotechnology, clinical, and quality-controlled environments.

* All calibrations in accordance with ISO 17025 and 8655-1 and 8655-2.
Software is 21 cfr part 11 compliant